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ANNUAL REPORT  
The Youth Junction Inc

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# Our Mission

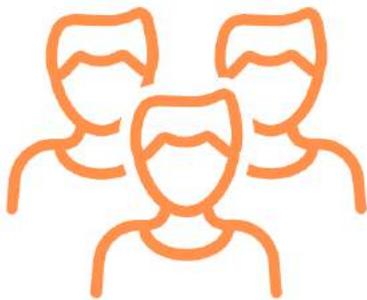
We work with and for vulnerable Victorian young people to support choices in education and employment, and the reduction of disadvantage. We identify and advocate around systemic blockages and work to support systemic literacy in young people through a range of collaborative, innovative and integrated service responses.

## Workshops

Workshops available to young people at The Visy Cares Hub:

Barista Training  
Cut and Shine Barber Program  
Cooking Program

Upbeat Music Workshop  
Soccer - BOP  
CALM - Anger Management  
Therapy



**24,071**

**YOUNG PEOPLE  
ACCESSING SERVICES AT  
THE VISY CARES HUB**



**2816**

**YOUNG PEOPLE  
ATTENDED TYJI  
PROGRAMS**

The Visy Cares Hub is a thriving youth service support facility and proudly occupied by the following services:

The Youth Junction Inc  
Youth Now  
CMY (Centre for Multi-Cultral Youth)  
Heads Together (Acquired Brain  
Injury)  
Inclusion Melbourne

Orygen  
Headspace  
Brimbank City Council  
Brimbank Youth Services  
West Justice



# Programs

## Skills First Reconnect

The Reconnect program strives to support Victorians experiencing disadvantage. The program assists participants to overcome the barriers preventing them from engaging in education and training and provides support into further study or employment pathways through wrap around case management support.

## Youth Umbrella Project (Y.U.P)

The program addresses recidivism and offending behaviour of young people aged 12-24 years who have had contact with, or have a demonstrated risk of becoming involved in the criminal justice system.

## Youth Community & Law (Y.C.L.P)

The participants of this program are aged between 18-25 years who have been referred directly by the magistrates court to receive support and interventions from The Youth Junction Inc.; and Y.C.L.P is a pre-sentence program designed to reduce the risk of further re-offending in the lives of young people by addressing the triggers of their offending.

## Prevent Alcohol and Risk-related trauma in youth (P.A.R.T.Y)

P.A.R.T.Y. Program is about prevention and awareness. It's about learning from real people and their experiences. This P.A.R.T.Y. is about experiencing what happens when young people make a decision that changes their life forever.

Through workshops involving the Royal Melbourne Hospital and survivors, the aim of the program is to reduce injury and recidivism in the lives of young people.



# Presidents Address 2020

## The Youth Junction Inc (9 February 2021)

Much of what the Youth Junction has focussed on has been about ensuring equitable access to education, economic, social and health outcomes for young people living in the West through working on the reduction of crime and risk-taking behaviour and advocating for adequate housing. From the days of the creation in 2005 of a non-profit, multi-tenant service centre based out of the Visy Cares Hub in Sunshine, to the 2020 realities of the site as a drop in site for those in crisis, all roads still lead to Rome. The Youth Junction Inc is listening and adapting to the needs of its community, so that these outcomes can be achieved.

Current reforms in the community services sector create tensions between place-based and marketised services, and targeted and more comprehensive approaches. These changes partly play out in the context of changing demographics, poverty, growing inequality and isolation, fiscal pressures and government policy reform. In recognition of those changes the Committee commissioned a review of The Youth Junction Inc's environment, the outcomes of which in turn updated the organisation's 2020-2025 strategic plan.

The Committee of Management has always benefitted enormously from access to a blend of corporate, education and welfare sectors to contribute to the organization. My thanks go to the Committee for their expertise and support, and I acknowledge both the members who departed during the year, and the three new members who joined us during the year.

The Committee also acknowledges the contribution made by Dr Michael Clarke as interim CEO pending the appointment of Jo Malcolm-Black to the role in June 2020.

Moving forward the Youth Junction Inc. is committed to:

Creating financially sustainable and commercially distinct services that meet and comply with legal, ethical and governance standards to provide responsive and agile services for young people.

Acknowledging that the community services sector is changing in terms of funding and access and that the Youth Junction will be collaborative and integrative to maximise potential outcomes for young people.

The Commitment would like to acknowledge not only the business-as-usual work undertaken by the CEO and staff, but also their dedication and commitment in adjusting the service delivery to meet the increased complexities and demands of this year due to the significant impacts of the global pandemic.

Marilyn Duncan

President

The Youth Junction Incorporated



# Letter from CEO

Very few would say 2020 was a good year. In fact there is a Chinese curse “May you live in interesting times”, ironically indicating that turmoil and difficulty make for more suffering, but also more growth. From the days of the creation of a non-profit, multi-tenant service centre to the 2020 realities of the site as drop in site for those in crisis, Covid Safe planning as a key activity, and remote service delivery, the challenge in this year was to maintain the organisation’s ability to flex where needed. I acknowledge the work of interim CEO Michael Clarke in preparing the organisation for a global health crisis until the end of his tenure in June 2020. While much was different about how we operated in this financial year, we were able to:

1. Complete service delivery of our very successful North West Youth Learning Pathways consortia project in December 2020.
2. Successfully tender for the Department of Education and Training’s Skills First Reconnect program in Hume, Maribyrnong and Brimbank.
3. Confirm our MOU with Victoria University, to confirm our shared commitment to the educational and training needs of young people in the North West.
4. Undertake small community-focussed contracts such as the support of young people to take part in the Building Safer Communities December Forum, and the provision of Department of Premier and Cabinet CALD Emergency Relief for young people during the last quarter.
5. Sign an MOU with Parkville College to create pathways and a strong interface for young people in the North West who have been engaged in Youth Justice at Parkville College.

While in the previous year, 28,000 young people physically accessed the Visy Cares Hub for services and support, with a stay at home order in place for over half of 2020, the site became in essence a base for services like the Youth Junction, Headspace, Orygen and the Hester Hornbrook Academic to deliver remote services or significantly restricted on site services to young people. Because the support is often reactive and crisis or directed support the response was comparable to previous years with in excess of 24,000 young people accessing the site remotely or through phone contacts. The Hub’s Senior Manager’s groups met throughout the remote phase and the theme of continuous but different service delivery was consistent throughout.

I acknowledge the funding provided for our programs from the government, private donors and philanthropic organisations. Support for these services is essential to supporting a very vulnerable cohort of young people to navigate unprecedented times. I would like thank the staff, contractors and volunteers not only for their unwavering duty of care to our client base, but also for the quality and the innovation of their service in this time. I also express my thanks to The Youth Junction Inc. Committee of Management for their sound governance, guidance and their ability to consider opportunities at a time when they appeared least evident.

It is wonderful to have joined the Youth Junction at this juncture. It is time to look at how we utilize the organizational interconnectedness that the Visy Cares Hub can offer, amplify the voices of the young people we support and extend the choices that they have, so that we can make the world that much bigger again.

Jo Malcolm-Black  
CEO



# 24,071

YOUNG PEOPLE  
ACCESSED SERVICES AT  
THE VISY CARES HUB

# 411

YOUNG PEOPLE WERE  
ASSESED FOR THERAPUTIC  
PROGRAMS

# 146

YOUNG PEOPLE ACHEIVED  
OUTCOMES IN  
EMPLOYMENT

# 124

YOUNG PEOPLE  
COMPLETED ACCREDITED  
& PRE/NON CREDITED  
TRAINING



## THANK YOU TO OUR SPONSORS & SUPPORTERS

THE YOUTH JUNCTION INCORPORATED

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 31 OCTOBER 2020

	Note	2020 \$	2019 \$
<b>Revenue and other income</b>			
Grants received	2	1,451,301	1,084,449
Other revenue	3	558,807	588,692
Government subsidies received	3	100,000	-
		<u>2,110,108</u>	<u>1,673,141</u>
<b>Less: Expenses</b>			
Depreciation expense	4	(326,028)	(333,234)
Employee benefits expense	4	(1,447,591)	(1,107,873)
Occupancy expense		(58,932)	(29,487)
Building repairs and maintenance expense		(1,683)	(622)
Advertising expense		(3,248)	(2,646)
Cleaning expense		(35,762)	(30,387)
Gas and electricity expense		(17,122)	(31,729)
Telephone and IT expense		(75,771)	(85,932)
Consultancy expense		(13,449)	(9,527)
Other expenses		(187,638)	(119,644)
		<u>(2,167,224)</u>	<u>(1,751,081)</u>
<b>Deficit before income tax expense</b>		(57,116)	(77,940)
<b>Other comprehensive surplus / (deficit) for the year</b>		-	-
<b>Total comprehensive deficit</b>		<u>(57,116)</u>	<u>(77,940)</u>

